



eServGlobal Limited (eServGlobal or the “Company”)

## **eServGlobal achieves ISO 9001:2008 certification**

Paris: 9 February 2012

eServGlobal, a leading provider of mobile money solutions and value added services, announces that it has achieved ISO 9001:2008 certification for the development, support and maintenance of telecom software.

This certification is applicable to the Quality Management Systems used across all eServGlobal Engineering operations and is confirmation of the Company’s commitment to striving for best practice in software development.

“This certification reassures our customers of our commitment to delivering quality and striving for the highest standard in our practices,” said Paul Beesley, CTO, eServGlobal. “While a significant milestone, this achievement is just part of our ongoing journey to provide market leading solutions as we deliver our expanded Mobile Money offerings.”

The certification will also apply to the processes which eServGlobal uses to support its software which is currently used by more than 75 operators and financial service providers worldwide.

ISO 9001 is an internationally accepted certification system focussed on ensuring effective and efficient quality management systems. The need for international recognised standards is important for global organisations such as eServGlobal, which operate across many countries. The ISO 9001 certification is highly regarded by the global telecom industry and will reinforce eServGlobal’s standing in the marketplace.

### **About eServGlobal**

eServGlobal specializes in Mobile Money solutions and Value-Added Services (VAS), to help Mobile Service Providers increase their revenue and gain and maintain customer ownership. eServGlobal invests heavily in product development, using carrier-grade, next-generation technology and aligning with the requirements of more than 75 customers in over 55 countries.

For more than 25 years mobile and financial service providers have used eServGlobal solutions to lead and innovate in their local markets, leveraging their core assets and their trusted agent and subscriber relationships.

With 13 offices globally, eServGlobal provides full “end-to-end” and “any account to any account” Mobile Money Services and International Remittance Services. The HomeSend solution is the only mobile-centric international remittance hub to gain endorsement from the GSM Association. The HomeSend Certification Program ensures security and interoperability by certifying domestic mobile wallet providers, money transfer organizations, and financial service providers to connect to the hub.

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eServGlobal's Value-Added Services in promotions, loyalty and messaging enable service providers to engage with their subscribers in a personalized and dynamic manner.

To reduce time-to market and to meet the needs of operators and banks, eServGlobal provides multiple licensing alternatives as well as SaaS-based products and services.

eServGlobal is listed on the Australian Securities Exchange (ESV) and the London Stock Exchange AIM (ESG). More information at: [www.eservglobal.com](http://www.eservglobal.com)

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